**S**EPS



# SENIORS OF THE EUROPEAN PUBLIC SERVICE SENIORS DE LA FONCTION PUBLIQUE EUROPÉENNE

ASSOCIATION OF SENIORS OF THE EUROPEAN PUBLIC SERVICE **JUNE 2024** 





#### **SFPE-SEPS** IS AT THE DISPOSAL OF ALL ITS MEMBERS

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#### SFPE-SEPS GOVERNING BOARD 2023-2025

**President** Pieter Kerstens

Vice-PresidentHendrik Smets (affaires juridiques)Vice-PresidentJean-Pierre Amond (affaires financières)

Secretary-General Luigia Dricot-Daniele

**Treasurer/Members Management** Marc Maes

**Members** Monique Breton, Yves Castel, Jean-Marie Cousin,

Anna Angela D'Amico, Stefan Nonneman, Antonio Pinto Ferreira, Cristiano Sebastiani,

Catherine Tyliacos

**Ambassadors PMO**Helen James, Vangelis Spanoudis

#### FEBRUARY 2024 BULLETIN EDITORIAL TEAM

Pieter Kerstens - Hendrik Smets - Jean-Pierre Amond - Luigia Dricot-Daniele Anna D'Amico - Paola Pagliarulo - Yasmine Sözen - Natalia Paguot

#### ANNUAL MEMBERSHIP FEE 30,00 €

It is due for payment in January and no longer on the anniversary date of SFPE-SEPS membership. However, new members who registered after 30 June 2023 by paying the membership fee, will not need to pay for the 2024 fee. The next payment will only be needed in January 2025.

Bank account IBAN: BE 37 3630 5079 7728 BIC: BBRUBEBB

#### **CHANGES OF E-MAIL ADDRESS**

**Urgent Call:** vPlease let us know as soon as possible, if your e-mail address and/or private address have been changed.

This communication enables us to maintain useful contact with you, without interruptions, and to prevent relevant communications from going astray.

#### The address for reporting any relevant charges is by e-mail:

info@sfpe-seps.be, or by phone at extension +32 (0) 475 472 470

#### **GENERAL DATA PROTECTION REGULATIONS (GDPR)**

#### Dear Member,

We take the protection of personal data very seriously and we are committed to respect the General Regulation on the Protection of Data (GRPD).

Our contact information is used exclusively to ensure our responsibility towards you, as a member, for frank and transparent information on the activities of the Association and the decisions taken by the Governing Board.

The information you have trusted us with is used entirely for internal purposes. It is not made available to third parties (PMO, DG HR,) without your express permission.

The Association commits itself to protect this information against any form of dissemination and not to make it available to anyone, except where obliged to under the law or when undertaking an act at your request, within the limits of the social objectives of the Association.

Of course, you can access, rectify, or delete this information at any time. You may object to the use of your information and have the right to withdraw your consent at any time by sending us an e-mail or a request by post.

**Pieter Kerstens** 

For SFPE-SEPS Governing Board

## DATE AND SETTING OF THE LOCATION OF THE NEXT GENERAL ASSEMBLY AND INFORMATION MEETING

We are delighted to be able to announce that we have been able to obtain the use of a large meeting room at the Centre Interinstitutionnel Européen in Overijse, for the next General Meeting of our ASBL, as well as for the subsequent information meeting. From an organisational point of view, our meetings on 04 June 2024 will be held in the customary format, including the consumption of a convivial meal on site at lunchtime. All affiliates will receive a formal invitation in suitable time, including a detailed agenda and practical logistical information

#### SFPE- SEPS SENIORS OF THE EUROPEAN PUBLIC SERVICE

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## TABLE OF CONTENTS

1	LETTER FROM THE EDITOR	
2	INTERVIEW M. GIANFRANCO SELVAGIO	
3	GENERAL ASSEMBLY ON 04 JUNE 2024 (1030 AM TO 13H00 PM)	7
	<ul> <li>3.1 ANNUAL REPORT 2023</li> <li>3.2 INTERMEDIATE ACTIVITY REPORT 2024</li> <li>3.3 BUDGET ACCOUNTS - CLOSURE 2023</li> </ul>	8 10 12
4	INFORMATION MEETING ON 04 JUNE 2024 (14:30 PM TO 17:00 PM)	15
5	5 DID YOU KNOW?	
6	CALL FOR VOLUNTEERS	
7	INFORMATIONS FROM PMO	
8	MEMBERSHIP CARD	20
FOF	RMS	
	FILES AND DOCUMENTS AVAILABLE. ORDER FORM	21
	APPLICATION FORM	22
	STANDING ORDER	23
	USEFULL ADDRESSES	24
9	IN MEMORIAM JANUARY-APRIL   <b>EN</b> & IN MEMORIAM JANVIER-AVRIL 2024   <b>FR</b>	25

To reduce the volume of paper, the «IN MEMORIAM» section will be presented alternately in the english version and in the french version.

## 1 LETTER FROM THE EDITOR

Dear Members,

Ith the summer season of 2024 on the brink, I have herewith the honor to present to you the most recent edition of our Bulletin. I hope you have all enjoyed the good spring holidays, during which the hardly motivating weather conditions did not affect or spoil your diversion too much.

Firstly, I would like to thank all of you who have commented positively on the new bulletin presentation. This motivates us to continue in this direction by introducing supplementary improvements. Your support continues to be appreciated, and any good suggestion continues to be more than welcome. This includes redactional contributions on topics of your interest.

This edition is highly marked by the statutory closure of the exercise 2023 of our Association. At the preparation of the General Assembly on 04 June, the Governing Board wishes to inform you of the final results of the past exercise. In April, an audit of the accounts took place, following which the controllers issued a favorable opinion on the economic management performed in 2023, with a proposal to discharge the Administrators through an appropriate acquittal.

I have attached the final figures on the economic management of this exercise, together with an activity report on last year. Taken apart from the customary activities, we have lived the handover of the presidency, which resulted from the unexpected departure of our founding member, Serge Crutzen, last October. As of December, Serge has become our well-deserved Honorary President.

In addition, please find an intermediate report on exercise 2024, which contains a summary of our activities implemented during the past months. You will observe in it our investment in consolidating and deepening the good relations with the Administrations without neglecting our statutory mission to defend your acquired interests.

We will do all we can to improve our website further, amongst which is the extension with a fully-fledged version in German and Italian. We are currently preparing the material replacement of the well-known Vademecum with a multitude of guides that are more concise than they are now and are targeted per topic. You will discover those on short notice. The implementation of this takes time and will be rolled out progressively.

You are warmheartedly invited to join our next General Assembly on Tuesday 04 June 2024, either by being present in Overijse or online from your homestead. You will be informed of this in full detail through a communication with a genuine convocation.

This time, we have the particular pleasure of hosting the current senior management of the PMO: its new Director, Mr Christian Levasseur, and its Deputy Director, Ms Catherine Heldmaier-Regnier, who is Head of Unit Pensions. Both will present the ongoing evolution at the PMO.

The relevant subjects are the international recognition of our Sickness Insurance, modern communication tools and means, and multi-linguistic issues. It promises to become a most enjoyable meeting, which makes it an event not to miss out on!

I would like to thank you for your attention and wish you an enjoyable reading, Yours respectfully,

Pieter Kerstens, May 2024



#### Petrus KERSTENS (Pieter, to friends)

- Economist by profession, specialized in international relations.
- Active service at the European Commission between 1990 and 2016.
- Respectively at: DG Digital Services; DG Financial Control (ex-DG 20); and at PMO, as Administrator, then Head of Unit and finally as Advisor.
- Staff representative at the Staff Regulations Committee from 2008 to 2015.
- Expert in Labour Law and the defence of acquired rights.
- Born 21 December 1953, at Geldrop (the Netherlands).

## 2 INTERVIEW M. GIANFRANCO SELVAGIO



With a degree in political science and legal experience, I have been involved in various organizations and joint committees, including the CGAM committee, where I contributed to approving new GIPs.

I started working for the European Commission in 2002, and currently, I am an official at the Joint Research Centre in Ispra (Italy), AST grade.

My experience includes working as a workshop manager in Nuclear Safeguard, which allowed me to travel to various countries.

I was also the president of the R&D Ispra Trade Union from 2012 to 2024. This role gave me valuable experience managing relationships and dealing with various topics.

In June 2021, I co-founded the SEPS Italia antenna with colleagues to assist colleagues of the JRC Ispra close to retirement and pensioners from the European Institutions in Italy.

I was also the R&D Ispra Trade Union president from 2012 to 2024. This role gave me valuable experience in managing relationships and dealing with various topics.

The association has quickly increased the number of members and focuses on PMO matters, providing individual assistance and pre-retirement courses.

The main goal is to become a reference point for pensioners daily. I handle the phone helpline and email inquiries for our association with the other board members.

I take pride in the multicultural environment at my workplace and place a high value on diversity.

On 1<sup>st</sup> July, I will become a pensioner, allowing me to devote even more time to our association and face the same problems as they do.

I am married, and I have two sons.

As a volunteer, I have two hobbies: the first is to volunteer in the schools to help students manage conflicts; the second is to lead a ballroom group; and I regularly organize karaoke events for several pensioner groups.



## 3 GENERAL ASSEMBLY ON 04 JUNE 2024 (1030 AM TO 13H00 PM)

#### **Agenda**

The meeting occurs in presential mode at the I.I.C. in Overijse and by videoconference Zoom

#### **O** Opening

- a. Establishment of the Quorum; recording of absences and given procurations
- b. Adoption of the agenda complements or modifications
- c. Adoption of the minutes of the preceding Assembly [cf. pages 5-9]

#### **2** Closure of the exercise 2023

- a. 2023 Accounts, with Report to the General Assembly [cf. pages 11-15
- b. Activity Report 2023 [cf. pages 16-18]
- c. Discharge of the Administrators
- d. Implementation of the Work Program 2024 [cf. pages 19-20]

#### **3 Statutory Matters**

- a. Adoption of the election Regulation for the Governing Board [cf. pages 21-24]
- b. Minor Adjustments to the current Statutes [cf. pages 25-27]
- c. Appointment of two new members into the Governing Board [cf. page 28]

#### **4** Administrative Matters

- a. Legal Assistance to the members
- b. Developments with the Website and with the Bulletin
- c. Internal and External Communication

#### **©** Closure

#### Followed by a convivial lunch, presented at the same premises



### 3.1 ANNUAL REPORT 2023

## Organisation of the non-profit association

In January 2023, the votes were counted for the statutory election by the members, a crucial step in forming a new Board of Directors for the 2023-2025 term, emphasizing their integral role in our organization.

Based on the ballot results, the elected candidates held a constituent meeting of directors, at which the various roles were allocated. Serge Crutzen was reconfirmed as Chairman. Still to be confirmed are Hendrik Smets and Jean-Pierre Amond as Vice-Chairmen, Luigia Dricot-Daniele as General Secretary, and Marc Maes as Treasurer.

The allocation of roles among the directors was submitted for approval to the Annual General Meeting of 30 May 2023, which approved it without comment. At the same meeting, the members approved the accounts for the 2022 financial year and the annual report drawn up by the chairman, who then granted accounting discharge to the directors. This was communicated to the Belgian authorities, which have discretionary powers to monitor not-for-profit organizations, by the deadline laid down by law, i.e., 30 June.

The Board of Directors met four times during the year. All the meetings went well, in a spirit of constructive solidarity.

The new 'Antenna' in Ispra, SEPS-Italia, has evolved well and attracted many new members, a testament to our organisation's growth potential. This entity has successfully integrated into our operations, and we are now working on incorporating this development into our statutory framework and providing this entity with a margin of operational autonomy. Additionally, we are excited about the prospect of relaunching an entity in Luxembourg in the upcoming financial years, which presents a promising challenge for our organisation's expansion.

In October 2023, Chairman Crutzen, a pillar of our organisation, informed the members of the Board of Directors of his intention to resign for health reasons. At its meeting on 14 November, the Board accepted this unexpected resignation with deep regret. We are immensely grateful for Mr Crutzen's service and leadership. However, we are pleased to announce that he remains active in the complementatry insurance field, allowing us to continue benefiting from his expertise and guidance.

In the meantime, it was necessary to ensure the continuity of the Association by appointing a new Chairman. The only director who put himself forward for succession, Petrus Kerstens, was unanimously welcomed and proposed to the General Meeting as the new Chairman. As planned, the General Meeting met on 12 December and confirmed the Chairman's succession.

The General Meeting also adopted the amendment to the Articles of Association to allow Serge Crutzen, who had resigned as founding Chairman, to receive the well-deserved title of Honorary Chairman of the Association at the proposal of the Board of Directors.

Finally, the General Meeting of 12 December approved the 2024 Work Plan and the corresponding budget, including an extraordinary budget for legal assistance by an external lawyer.

#### Defense of affiliates' acquired rights

The Defence Group did not have to meet at all. In 2023, the threat of impromptu changes to the Staff Regulations of Officials and Other Servants of the European Union did not materialize, and social peace was maintained. Two salary adjustments during the year were made in perfect harmony with the rules in force and the Method.

Regarding the JSIS, discussions continued modernising the general provisions. Within the CGAM, the ASBL was well represented by its President, Monique Breton. In anticipation of new GIPs, some helpful progress was made, including the material implementation of the long-awaited increase in reimbursement thresholds for various services, including consultations with family doctors.

On the other hand, the expected progress towards international recognition of JSIS has not yet been achieved, at least not in terms of a result applicable to the Union as a whole and to our affiliates. The PMO has invested much time and effort in setting up national solutions in 2023 for the Kingdom of Belgium. In our opinion, this is not a good approach. Apart from wasting much time and energy, the solutions envisaged are tinkering around the edges without the slightest prospect of a structural solution.

In this context, there have already been exchanges between Serge Crutzen and the DG HR, which have not led to any progress due to a lack of will on the part of the Administration. Part of the complaint under Article 90§2 of the Staff Regulations, which the current President submitted to the Appointing Authority on Christmas Day 2023, precisely concerns this failure to act, which is prejudicial to all Staff and pensioners, through the infringement of Commission Regulation 883/2004 resulting from the non-recognition of the JSIS.

In the spring, Serge Crutzen had already requested the Administration, under Article 90§1 of the Staff Regulations, concerning the orientations expressed by DG HR, the PMO, and the OIB, to altogether abolish all communications between staff (including pensioners) and the Institution in paper form. For environmental reasons, the paperless trend was to prevail.

The answers provided by DG HR and the PMO were reassuring, which defused the issue. However, the questions raised about institutional multilingualism and the provision of services by the PMO (particularly during holiday periods and weekends) could not be answered satisfactorily, leading to the other part of the above complaint being lodged at Christmas 2023.

Subsequently, it became clear that the PMO had shut down all its services between Christmas and New Year without even providing standby duty. It is up to us to oppose this and not accept the continued deterioration in service that we should generally be able to expect-business to follow during 2024.

Thanks to our representations to the PMO, it has been possible to reverse the change in the title from pay slip back to pension slip. Although it may seem insignificant at first sight, for some members, this wording change risked causing difficulties in certain Member States where the mention of the word «pay» has a material effect on granting pensions, applicable taxes, social rights, and access to financial systems. The PMO understood this and reversed its controversial move.

We won the case with our external lawyer regarding support for an individual member. A person who had been incapacitated for work had recovered to the point where she was able and willing to return to work at the Commission. The Appointing Authority refused her request for reinstatement. Since subsequent complaints were unsuccessful, the case had to be referred to the European Union Tribunal.

The defendant (the Appointing Authority) anticipated it would lose the case if the Court ruled against it and preferred to seek an amicable settlement with the applicant, which was then reached on both sides. The result was that thanks to our support, the member won her case implicitly without having to wait for a ruling. Otherwise, this person would still be out of a job.

For the rest, in 2023, there were a few cases involving one-off interventions by external lawyers at our initiative. What this will mean in 2024 remains to be seen...

With the help of volunteers, the Association was able to maintain its direct support services for affiliates in acute difficulty or without any helpful response from the Administration. The Association's duty mobile phone proved very useful. As a result, it has been possible to help several colleagues who have had accidents, been taken into care, or died. The same applies to providing explanatory leaflets and administrative forms, such as those for reimbursement of medical expenses. The same goes for the many much-appreciated interventions by our ambassadors at the PMO.

#### **Training and communication initiatives**

The Association's website has been thoroughly modernized. Our expert has put the English and French versions into production. As this project is ongoing, follow-up will still be necessary during 2024. A start has been made on

launching an Italian translation, and there are plans to do the same for German.

At the end of the year, the purchase of the Brevo tool made it possible to streamline direct e-mail communication with members using an e-mail address. This enabled members to be informed of the almost immediate availability of the latest edition of the Bulletin, which can be downloaded from the Association's website, well before the paper copies were sent out by conventional post. This tool enables rapid mass communication.

In 2023, there were only three editions of the Bulletin. The September edition was cancelled for incidental organisational reasons. The non-profit association is keen to maintain four editions of the Bulletin per year, enabling it to maintain direct and regular communication with all its members, particularly those for whom electronic means of communication are neither possible nor accessible. The non-profit association makes it a point of honor never to neglect this section of its membership!

The SFPE-SEPS's participation in retirement preparation seminars at the European Commission and the Council of Ministers has satisfied all concerned. The number of speeches our representatives gave at these events increased significantly in 2023, including presentations in English. The Luxembourg and Ispra duty stations have not been forgotten. In the future, Parliament may be included in this offer.

The work preparing for retirement will continue, albeit with a clear separation from the presentations on supplementary health insurance provided by the Insurance Groupe, which is no longer formally part of the SFPE-SEPS. Of course, we will continue to work closely with this group.

The training courses offered on our Association's premises to help members master the Commission's standard IT tools (such as Assmal, Sysper, and EU-login) have proved a success, and there are plans to continue this much sought-after and helpful activity. For the time being, it is not yet possible to provide such distance learning courses.

Petrus Kerstens, 07 May 2024

## 3.2 INTERMEDIATE ACTIVITY REPORT 2024

## Organisation of the non-profit association

From the beginning of 2024, all plenary meetings of the Association will once again be held at the European Inter-Institutional Centre in Overijse. In principle, the arrangements for previous meetings, held at separate venues, will remain in force. Nor will the familiar format of these meetings change.

The Board of Directors met twice, on 06 February and 17 May respectively. The day-to-day operation of the Board has not changed since the last General Meeting.

The auditors of Accounts 2023 have carried out their analysis and issued a favorable opinion on sound financial management. The General Meeting of 04 June 2024 is invited to grant the director's discharge. The meeting will also vote on appointing two new members to the Board of Directors and on some proposed amendments to the Articles of Association in line with

new Belgian legislation. The majority of these Articles of Association were already compliant.

#### Defending affiliates' acquired rights

In the absence of any response from the Appointing Authority to the Article 90(2) complaint lodged by Christmas 2023, the non-profit association is bound to conclude that the complaint has been implicitly rejected and is therefore considering bringing an action for annulment before the European Union Tribunal in July 2024. As a reminder, the case concerns the lack of international recognition of the JSIS and the quality of the services offered by the PMO.

Our usual external lawyer, Mr Mourato, has accepted an important position with the Walloon Region, which is incompatible with his work as a lawyer. He has closed his practice. We have been forced to look for other external lawyers, and a concrete solution is in the pipeline. This will enable us to continue to provide legal support to our members.

Meetings were held with DG HR and the PMO, where the Chairman and the General Secretary could express our Association's views. These exchanges went very well in a constructive atmosphere, leaving the door open to deepen this dialogue further.

We are preparing a formal collaboration agreement with the Commission, which has been non-existent until now and is already operational with the Council of Ministers. This will be updated, and a third agreement is being prepared with the Parliament. Presentations at the Seminars on Preparing for Retirement continue in total volume and content.

With the help of volunteers, the Association could maintain its direct support services to affiliates in acute difficulty or without any helpful response from the Administration. The Association's duty mobile phone proved very useful.

As a result, it proved possible to help several colleagues dealing with accidents, people being taken into care, and deaths. The same applies to providing explanatory leaflets and administrative forms, such as those for reimbursement of medical expenses. The same goes for the many much-appreciated interventions by our ambassadors at the PMO.

There has been a spectacular increase in the demand for our support due to the launch of the PMO's single telephone number, which now serves all duty stations and liquidation offices. The opening hours of this single line are so restricted (only in the morning) that this results in a structural overload (or bottleneck) in which many people can no longer reach the PMO.

The old telephone numbers at the PMO have been deactivated, and submitting scanned documents by email outside Sysper and Assmal has become almost impossible. Finally, implementing multilingualism in this new tool leaves much to be desired.

#### **Training and communication initiatives**

The Association's website continues to evolve. Here, you can see the new logo of our Association, which was developed in close collaboration with our friends at the OIB. The old logo

no longer complied with the formal requirements of the European symbols, but this has been effectively remedied.

The Italian and German versions of the website are progressing well, and this work will be completed shortly. In the meantime, the widely known Vademecums need modernisation, which is currently underway. The fruits of this labor will soon be visible on the website. The term Vademecum has been replaced by Guide, with a much more transparent breakdown of the subjects.

Thanks to the logistical support of the OIB, the Bulletin has undergone a remarkable makeover, now in a more manageable format and with the inclusion of colors and images. The aim is to personalise the Bulletin and encourage affiliates to contribute content articles. The first edition of the new style was published in February, and the next will appear at the end of May.

Training activities are continuing as usual as in previous years. There is a trend towards an increase in the number of contributions, which is putting a strain on the usual presenters. Additional contributions from volunteers will, therefore, be greatly appreciated. For Ispra, the SEPS-Italia team will share the presentations with colleagues.

Our presentation slides (PowerPoint format) have been updated to enhance the quality offered to the audience. They are available in French and English.

Finally, DG HR has updated the dedicated pages for SFPE- SEPS on MyIntraComm for pensioners and added the German-language version, which had previously been painfully lacking.

In April, a lunchtime conference was organized in Brussels, under the guidance of the R&D union, at which our own Jean-Pierre Amond gave a presentation on supplementary health insurance. Apart from those in the auditorium, around 800 participants connected online and remotely. A new conference in French is scheduled for 22.05.2024.

Petrus Kerstens, 06 may 2024

## 3.3 BUDGET ACCOUNTS - CLOSURE 2023

<b>OVERVIEW</b> AU 31.12.2023	
Total Income 2023	42.782,90€
Total Expenditure - ordinary budget - 2023	42.131,72€
Balance 2023 - ordinary budget only	651,18€
Total Expenditure – extraordinary budget - 2023	15.427,16€
Balance 2023 (assets on the accounts by 31.12.2023)	41.215,28€

Current account with ING by 31.12.2023	1.204,63€
Savings account with ING by 31.12.2023	40.010,65€
Total of the accounts by 31.12.2023	41.215,28€

Equipment (residual value 2023)	5.425,30€
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#### Note to the members of the General Assembly of the NPA SFPE - SEPS

Report by the account auditors, Jan Willem BRONKHORST and Evangelos SPANOUDIS

Ladies, Gentlemen,

In conformity with the Statutes of the concerned NPA and with the commitments made at the General Assembly in May 2023, I have the honour to report to you the outcome of my control mission on the accounting exercise 2023.

I have proceeded with the accounts audit and obtained all the requested information and explanations from the treasurer.

The documents of the accounting report 2023 and the archives provide a faithful image of the financial situation of the Association, which ends up with an accumulated positive amount of 41.215,28 €.

I did not acquire any knowledge, during my mission as auditor, of operations concluded or decisions taken in violation of the Statutes of the Association.

#### **ACCOUNTS 2023 BY THEMES**

In conformity with the forecasted budget 2023 Approved by the G.B. on 29 September 2022 and the G.A. on 8 December 2022

ORDINARY EXECUTION	
Income (€)	
Membership fees (and gifts)	30.923,61€
Interests on bank accounts	71,62€
Participations to meals with Information Meetings and G. A.	5.710,00€
Miscellaneous (see notes nr 1 and 2)	6.077,67€
Total income	42.782,90€
EXPENDITURE (€)	
Operations (see note nr 1)	19.641,47€
Equipment	4.915,28€
SFPE-SEPS Actions	17.574,97€
Total Expenditure ordinary exercise	42.131,72€
Balance of the ordinary exercise (€)	651,18€
EXTRAORDINARY EXERCISE	
Attorney fees and costs: file on the reintegration to work after invalidity	12.592,23€
Attorney fees: advice and consultations (see note nr 2))	2.834,93€
Total extraordinary exercise	15.427,16€
CUMULATED RESULTS	
Total Income 2023	42.782,90€
Total Expenditure 2023	57.558,88€
Balance of the exercise 2023	- 14.775,98€
Anterior balances (> 2022)	55.991,26€
TOTAL BALANCE = AVAILABLE AT THE BANK BY 31.12.2023	41.215,28€

#### NOTES

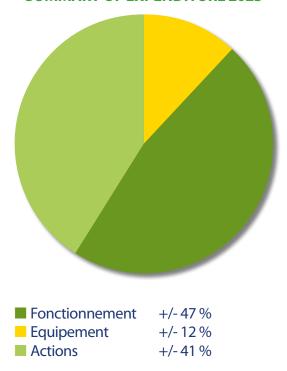
- 1. These amounts include a transfer of  $\in$  5.000,00 from the savings account into the current account.
- 2. The amount of € 600,46 corresponds to an undue invoice (nr 52 with the extraordinary exercise) reimbursed by the Office of Attorney Mourato

ACCOUNTS OF THE ANTENNA SEPS ITALIA		
Initial Dotation of € 500,00 in 2021		
Balance by 31.12.2022	170,23€	
Expenditure 2023	119,88€	
Balance by 31.12.2023	50,35€	

GRAPHIC DISPLAY OF ORDINARY EXPENDITURE IN 2023			
Summary	€	%	
Operations	19.641,47€	46,50 %	
Equipment: maintenance - consumables	4.915,28€	12,00 %	
Actions SFPE-SEPS *	17.574,97€	41,50 %	
Total	42.131,72€	100,00 %	

<sup>\*</sup> All actions, including the shipment of requested for documents.





## **4** INFORMATION MEETING ON 04 JUNE 2024 (14:30 PM TO 17:00 PM)

#### **Agenda**

The meeting occurs in presential mode at the I.I.C. in Overijse and by videoconference Zoom

#### 1 The key domains for our defencee

- a. Updates from the TGR and the Method
- b. Updates from the GCSI and the Sickness Insurance
- c. Presentation by the senior management of the PMO:
  - Mr Levasseur, Director; and Ms Heldmaier-Regnier, Deputy Directeur
- d. Status of the complaint following to article 90§2, concerning PMO and JSIS
- e. Multilingualism and Citizenship
- f. Functioning of the single-entry point of the PMO
- g. Interinstitutional implementation of the user-interface Concept Now

#### **2** Ongoing Activities

- a. Training and assistance to members midday meetings
- b. Collaboration with the Insurances Groupe assurances and Afiliatys
- c. Section SEPS-Italia
- d. Adequate preparation to devastating and unforeseen events
- e. Management of future pandemics

#### **8** Divers

- a. Member Ouestions
- b. Roundtable
- c. Next Meetings

#### **4** Closure



## **5** DID YOU KNOW?



## What you should know about the « survivor's pension».

Following the article proposed by Mr. Smets and Mr. Amond on the survivor's pension published in the November 2023 bulletin, some colleagues have raised other practical question, which we will try to answer in this section:

The Staff Regulations state (art 70 of the Staff Regulations) that «entitlement to a survivor's pension shall commence on the first day of the calendar month following the death of the fellow pensioner and shall expire at the end of the calendar month in which the beneficiary dies or ceases to satisfy the conditions laid down for entitlement to such a pension. The same applies to entitlement to an orphan's pension.

## The Annex 8 of the Staff Regulations provide that

- To be entitled to a survivor's pension, the spouses of our retired colleagues must have been married to their spouse for at least five years - unlike active colleagues, who must have been married to their spouse for only one year.
- If all the conditions are met, the surviving spouse will be entitled to:
   60 % of the colleague pension amount.

Suppose the retired colleague has had several spouses after divorcing and has not remarried. In that case, the pension will be divided according to the years married to each spouse.

In the event of **legally recognized alimony** paid by the retired colleague, dating from at least one quarter before the colleague's death, this will continue to be paid from the 3rd month following the death and is then converted into a tax-free survivor's pension at national level.

**The orphan's pension** provides for the first one:

- 80% of the equivalent of a survivor's pension,
- the other children will receive double the amount of a «dependent child» allowance and an education allowance where applicable.

The total amount will be divided equally and may not exceed the minimum subsistence figure. This will continue to be paid from the 3rd month after death.

If you would like any further information, please do not hesitate to call us on 0032 475472470

- or send us an e-mail at: info@sfpe-seps.be
- → or see the Annex VIII of the Staff Regulations

#### **Examples of pension and survival's pension calculations**

#### Before 2004 reform:

tannual accrual rate of 2 % based on 35 years' service for colleagues

→ Last salary 4000 €

→ Survivor's pension (70%) of the last salary 2800 €

Under the same conditions. (ex: household, etc....)

Survivor's pension: 60% allowances the pension:1680 €, namely 42% of the last salary

## **6** CALL FOR VOLUNTEERS



We need them to continue defending our common interest.

Let us know your interests and strengths for the benefit of all. SFPE-SEPS certainly needs your help in the following fields:

- IT
- Presentations of our Association, IT tools, etc.
- Translations into English, Italian and even French
- Secretarial support ...

Are there any other tasks where you could contribute to the common good?

See us or email us to discuss the matter further...

Thank you for joining us, whether you are based in Brussels or elsewhere, because SEPS-SFPE applies the rules for teleworking.

SFPE | SEPS 175 rue de la Loi Office JL 02 CG39 BE-1048 Bruxelles 105 avenue des Nerviens Office N105 00/022 BE-1049 Bruxelles Phone Email Web ASBL +32 (0) 475 472 470 info@sfpe-seps.be www.sfpe-seps.be N°: 806 839 565

## 7 INFORMATIONS FROM PMO

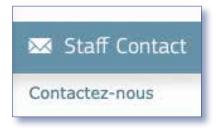
Here are the latest news items (08.05.2024)

#### **UPCOMING - REFRESHMENT OF THE STAFF MATTERS CONTACT FORMS**



In the context of the Human Resources Transformation (HRT) programme carried out by DG HR In cooperation with EPSO, PMO, OIB/OIL and DIGIT, our partner for the IT implementation, it will soon be easier and more intuitive **for you to request and find support regarding personal matters at a single place.** 

To this end, as a first step, we will improve the Staff Contact forms you use to address HR and PMO services, and make Staff Contact available on a **brand-new user-friendly and powerful plat-form.** 

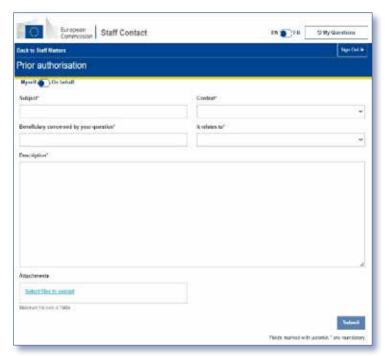


When clicking on the "Contact us" button on the Staff Matters portal, you will reach the **new platform with the new form mentioning the subject of your question.** 

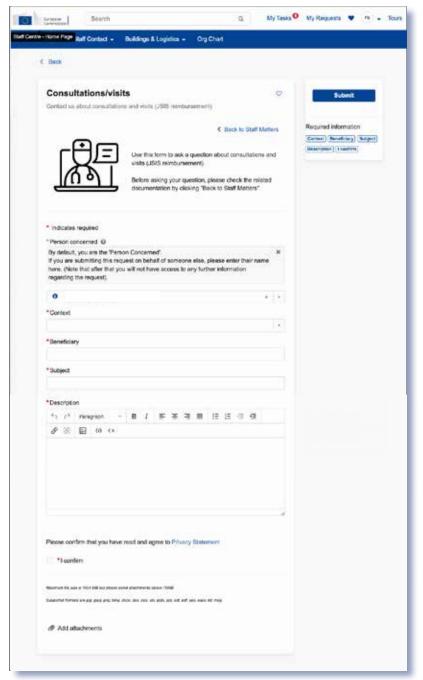
Finding the support you need will be faster than ever thanks to smart features such as the **recommendations** automatically generated by the platform, **favourites** that you can add and a **search bar.** 

Get a taste below!

#### STAFF CONTACT CURRENT LOOK



#### **FUTURE LOOK**



## Accessing Staff Contact forms and support

You will access the forms and continue to enjoy the ease of receiving support **as you currently do** through Staff Matters secured with **EU Login** and **two-factor authentication.** 

This will be complemented by a chat feature available within each request, allowing you to reach out to support anytime! This way, you will gain better insight into the progress of your requests.

#### **Accessing your Staff Contact questions**

You will find all your past and current questions and requests on the new platform.

Stay tuned! You will receive more information to help you use the new platform closer to its launch.

## **8** MEMBERSHIP CARD

As soon as we receive your SFPE-SEPS registration form, a membership card will be sent to you, emphasizing that this is in no way an insurance card.

Its purpose is to provide you with valuable addresses should you need them. This card is in «credit card» format and will contain



Bureau liquidateur Bruxelles	+32 2 29 77777
Prise en charge	+32 2 29 59856
Bureau liquidateur Ispra	+39 332 785245
Prise en charge	+39 332 789966
Bureau liquidateur Luxembourg	+352 4301 36100
Prise en charge	+352 4301 36103
HR-BXL-AIDE-PENSIONNES@ec.europa.eu	+32 2 29 59098
PMO-Pensions: PMO-PENSIONS#ec.europa.eu	+32 2 29 78800

#### **✓ FRONT**

Other than the information about SFPE-SEPS, please provide your name and surname and the personal details you would like to communicate to us.

#### ✓ ON THE REVERSE

Some essential information concerning JSIS, PMO4, and Assistance to pensioners.

PROCEDURE TO FOLI	
SURNAME (CAPITAL LE	
FIRST NAME	TERS
ADDRESS (CAPITAL LET	TERS)
EMAIL (CAPITAL LETTER	IS)
DATE	SIGNATURE
N° DE PENSION	
ID card-sized photo (3.3 c	m x 4.1 cm) in jpg or png format sent to
MAIL	
info@sfpe-seps.be,	
COURRIER	
SFPE-SEPS	
Avenue des Nerviens 105	- BUR 00/22 - BE1049 BRUXELLES

## FILES AND DOCUMENTS AVAILABLE. ORDER FORM

Please send this reply slip to the secretariat I should like to receive the English edition of the following documents

SFPE-SEPS VADE-MECUM, ENGLISH EDITION	INTERNET	OFFICE	
Part 2 (forms /pers. data)			
Part 3 (addresses PMO – ADMIN) Edition January 2023			
Part 4 (reimbursement forms – RCAM/JSIS) (June 2020)			
Supplementary health insurances Edition (October 2022)			
Dependence-How to request the reimbursement of some care			
and support costs, in case you partly lose your autonomy			
Invalidity allowance and survival pension (Hendrik Smets)			
Orphan survivor's pensions (Hendrik Smets)			
EU Officials and taxation (J. Buekenhoudt, LLM)			
Inheritance (J. Buekenhoudt, LLM) (May 2020)			
JSIS Guide (was sent by post to all pensioners)			
SURNAME (CAPITAL LETTERS)			
FIRST NAME			
ADDRESS (CAPITAL LETTERS)			
EMAIL (CAPITAL LETTERS)			
DATE SIGNATURE			

**SEPS** SENIORS OF THE EUROPEAN PUBLIC SERVICE

175 rue de la Loi Office JL 02 CG39 BE-1048 Bruxelles

Officeu N105 00/022 **Email** BE-1049 Bruxelles **Web Téléphone** +32 (0) 475 472 470 **ASBL** 

N°: 806 839 565



### **APPLICATION FORM**

I,THE UNDERSIGNED (1)		
SURNAME + FIRSTNAME (1)		
MAIDEN NAME FOR MARRIED WOMEN (	1)	
PERSONNEL/PENSION NR		
DATE OF BIRTH (JJ/MM/AA)	NATIONALITY	
LANGUAGE DESIRED FOR DOCUMENTS (	2): FRO ENO	
HOME ADDRSS (1)		
HOME PHONE*	MOBILE*	
EMAIL (1)		
FORMER STAFF MEMBER OF (INSTITUTIO	N + DG OR DEPARTMENT):	
DONE AT		
DATE	SIGNATURE	

The annual subscription of €30.- is payable on 1 January.

New members joining posterior to 30 June will not be required to pay their second subscription until the second of January following their enrolment.

SFPE-SEPS ING BANK ACCOUNT: IBAN BE37 3630 5079 7728 - BIC: BBRUBEBB

**COMMUNICATION:** ANNUAL SUBSCRIPTION + NAMES AND PENSION NR.

#### PLEASE RETURN THIS APPLICATION FORM TO:

**SPFE-SEPS** OFFICE 00/22

RUE DES NERVIENS 105 BE 1049 BRUXELLES

ORTO INFO@SFPE-SEPS.BE

(1) CAPITAL LETTERS PLEASE - (2) PLEASE CROSS OUT WHERE APPROPRIATE - (\*) OPTIONAL



## **STANDING ORDER**

(Please send direct to your bank)

I, THE UNDERSIGNED,

SURNAME + FIRSTNAME

HEREBY INSTRUCT (Name of bank):

To pay the sum of € 30.- and, on 15 January each year, until further notice,

THE SAME SUM OF € 30.-BY DEBIT OF ACCOUNT N°

In favour of SFPE - SEPS

Office 00/22

Rue des Nerviens 105

BE - 1049 Bruxelles

Account ING IBAN BE37 3630 5079 7728

BIC BBRUBEBB

Reference: Annual subscription + Name(s) and personnel/pension number(s)

DATE SIGNATURE

TO BE SENT TO YOUR BANK



## **USEFUL ADDRESSES**

SEPS-SFPE	info@sfpe-seps.be
Afiliatys	https://www.afiliatys.eu/fr/
Afiliatys « Hospi-Safe » and « Hospi-Safe Plus »	https://www.hospi-safe.eu/fr/
Allianz C Hospi Safe	https://www.allianzcare.com/en/group-hub/afiliatys.html
Allianz Care	IGO.assistance@allianzworldwidecare.com
Allianz Care reimbursement	IGOclaims@allianzworldwidecare.com
Cigna	https://www.eurprivileges.com/;
	info@eurprivileges.com
MyIntraComm	https://myintracomm.ec.europa.eu/retired/
HR.D.2 Social Welfare Officers	HR-BXL-AIDE-PENSIONNES@ec.europa.eu
HR Service Cards Office (appointment)	HR-DS-CARTES-DE-SERVICE-BRUXELLES@ec.europa.eu
RCAM online	https://webgate.ec.europa.eu/RCAM/
HR-Welcome Office	HR-BXL-WELCOME-OFFICE@ec.europa.eu
HR Legal Advice	HR-BXL-LEGAL-ADVISER@ec.europa.eu
PMO Pension (old age/disability pensions)	PMO-PENSIONS@ec.europa.eu
PMO (Survivor's pensioners/orphans)	PMO-SURVIE@ec.europa.eu
PMO Certificates	
(for active and recently retired workers)	PMO-ATTESTATIONS@ec.europa.ec
PMO Direct Billing	PMO-RCAM-BRU-PRISE-EN-CHARGE@ec.europa.eu
PMO Serious Illness	PMO-RCAM-BRU-MGR@ec.europa.eu
PMO JSIS Reception offices in Brussels	PMO-RCAM-BRU-RDV@ec.europa.eu
PMO JSIS Reception Offices in Luxembourg	PMO-RCAM-LUX-RDV@ec.europa.eu
PMO JSIS Reception Offices in Ispra	PMO6-JRC-HD@ec.europa.eu
Council of the EU - pensioners	Retired.staff@consilium.europa.eu
Wilink Broker: Stefano Ristuccia	stefano.ristuccia@wilink.be
OCA Broker (Lux)	jnguyen@oca.lu

SFPE - SEPS

105 rue des Nerviens • Office 00/22 • BE-1049 Bruxelles info@sfpe-seps.be

## 9 IN MEMORIAM JANUARY-APRIL | JANVIER-AVRIL 2024

NAME AND FIRST NAME NOM & PRÉNOM	DATE OF BIRTH DATE DE NAISSANCE	DATE OF DEATH DATE DE DÉCÈS	INSTITUTION
ARMAND Jeanine	01-09-39	28-03-24	COM
ALEMANNI Miriam	27-04-36	01-04-24	COM
APPLEBEE Lynn	22-10-50	17-01-24	COM
BAHLS Alda	01-12-66	09-02-24	CM
BANDILLA Ruediger	20-08-36	02-03-24	CM
BASTERRA TUR Maria Jose	09-07-55	21-01-24	PE
BEGUIN Odile	30-03-30	29-01-24	COM
BELLA Elio	17-07-39	16-01-24	CI
BENOIST-LUCY Odile	25-03-21	08-03-24	COM
BEONIO-BROCCHIERIFranco	17-03-36	17-01-24	COM
BERGQUIST Aasa	03-04-55	04-04-24	COM
BIRKLUM Inger	06-12-49	08-02-24	COM
BOCHOLIER Emoke	02-04-75	17-02-24	PE
BONANNI Elena	25-05-30	15-02-24	COM
BOSMAN-BLOCK Marie-Louise	02-03-29	19-03-24	CM
BOTELHEIRO MORENO Carlos	30-03-41	08-04-24	СС
BOTTINI Giancarlo	28-02-34	01-01-24	COM
BROKMANN HANSEN Helle	21-03-53	06-03-24	CM
BRONQUARD Paul	24-01-57	05-04-24	COM
BUYSSE Elsa	16-04-34	01-04-24	COM
CAPUANA Giuseppe	01-02-45	17-04-24	CM
CARNEIRO Maria Rosario	05-10-58	19-02-24	COM
CATALAN TOLENTINO Genoveva	07-04-56	25-01-24	COM
CHARLIER Myriam	10-06-59	07-02-24	COM
CLERICI Libero	20-07-41	30-03-24	COM
COLARIETI Bernardino	19-09-32	11-02-24	COM
COLOMBO Roberto	01-04-35	07-03-24	COM
DAL CERO Joseph	05-04-27	05-04-24	COM
DE BLUST Emile	05-04-31	12-03-24	СОМ
DE CEUSTER Joannes	04-07-54	27-02-24	COM
DE LEBOFF Denise	13-01-41	04-04-24	COM
DE NOBELE Nicole	07-05-32	12-04-24	COM
DE SANTIS Raffaele	25-08-36	23-03-24	СОМ
DEL BINO Luigi	11-06-43	09-02-24	CES
DENIS Irene	31-10-34	12-02-24	PE
DERU Michelle	06-08-48	02-01-24	СОМ
DEVOS Emma	05-06-24	09-01-24	СОМ
DI TOMASSO- VAN ACKER Jeannine	29-01-38	19-02-24	CES
DIERCKX Jos	15-02-42	12-02-24	СОМ
DISCHINGER Nicoletta	15-12-39	12-01-24	COM
DO JOGO Armando	23-10-52	18-04-24	СС



NAME AND FIRST NAME NOM & PRÉNOM	DATE OF BIRTH DATE DE NAISSANCE	DATE OF DEATH DATE DE DÉCÈS	INSTITUTION
DONIE-PICCARDO Josiane	18-05-50	13-01-24	COM
DUMONCEAU Marie-Madeleine	31-08-42	07-01-24	COM
EVERARD Patrick	13-03-40	11-03-24	СС
FASSOTTE Edmond	12-01-32	18-02-24	COM
FENSKE Eckhard	25-03-40	28-02-24	COM
FIAMOZZI Ezio	03-11-38	18-02-24	COM
FRANCIOSA Cosmo	27-09-41	07-02-24	COM
FRANZ Bruno	25-09-48	14-01-24	COM
FRANZETTI Michele	30-03-41	17-02-24	COM
GALANTINO MONEGO Carla	13-02-50	13-04-24	COM
GALLO Giuseppe	02-07-33	23-03-24	PE
GAMBAROTA Fiorella	11-10-64	08-02-24	EEAS
GARCIA DOMINGUEZ Gerardo	02-11-47	09-03-24	COM
GENSON Roland	25-11-64	12-02-24	CM
GERNER Hans	07-01-34	05-04-24	COM
GESNOT Jeannine	01-09-33	01-02-24	COM
GIAMETTA Sossio	20-11-29	15-01-24	CM
GIRAUDON Jacques	01-07-37	31-03-24	COM
GIULIANI Silvano	11-09-36	27-04-24	СОМ
GOEDECKE Elvira	01-08-36	02-04-24	COM
GONANO Giuseppe	08-03-36	09-03-24	COM
GONZALEZ GARCIA Rosa-Maria	14-12-56	23-01-24	COM
GOVAERTS Francois	19-07-44	21-04-24	COM
GRASSI Sergio	24-01-33	03-02-24	COM
GREVINK Hans	11-04-27	04-02-24	COM
GUARENA Christiane	04-10-37	16-01-24	COM
HAEDENS Christian	18-08-53	14-01-24	COM
HAKENBERG Waltraud	19-06-55	20-01-24	CJ
HATTON Paul	16-09-61	17-01-24	EASA
HEITING Christine H.	28-09-43	27-01-24	CM
HELCKE George	25-06-36	30-01-24	COM
HENZ Werner	20-09-39	12-04-24	PE
HERVO Georges	29-06-37	25-02-24	COM
HOKKANEN Ari	28-08-56	13-01-24	COM
HUCK Hans-Juergen	03-06-32	01-04-24	COM
HUYLEBROECK Jean-Marie	26-06-51	08-01-24	COM
JACOBS Paul	07-01-26	09-02-24	COM
JAGODZINSKI Ingeborg	15-07-51	03-02-24	COM
JONCKERS Ingrid	09-09-55	11-03-24	COM
JUNGER Louis	30-08-22	01-02-24	COM
KEMMERLING-LALEURE Marc	10-02-43	31-03-24	CJ
KLEIN LEBBINK Leo	26-01-47	27-02-24	PE
KOENNER Georg	07-05-23	03-04-24	COM
LAEVAERT Christiaan	30-12-60	28-02-24	COM
LAMPO Johannes	05-08-42	10-02-24	PE



NAME AND FIRST NAME NOM & PRÉNOM	DATE OF BIRTH DATE DE NAISSANCE	DATE OF DEATH DATE DE DÉCÈS	INSTITUTION
LAURISCH Sabine	11-02-49	07-03-24	CM
LEBRUN Nicole	19-07-32	17-01-24	COM
LEHTOVIRTA Tapani	22-04-51	17-02-24	PE
LHOEST Holde	11-04-42	09-04-24	COM
LIBERT Yann	08-04-35	29-02-24	COM
LONSTED Knud	27-02-42	14-04-24	COM
LOUWAGE Marie-Therese	02-02-27	09-03-24	COM
MAES Frans	08-05-39	06-01-24	COM
MAES Luc	20-10-51	04-02-24	COM
MARENGO Maria Emilia	19-06-37	14-02-24	COM
MARMISA LOPEZ Maria Del Carmen	22-12-52	28-02-24	COM
MARTINOIA Leonardo	09-11-34	20-03-24	COM
MAZZACCARO Antonio	24-10-50	11-03-24	CM
MEISTER Herbert	28-10-46	04-04-24	OHIM
MELCHERT Karin	02-06-44	10-03-24	COM
MICHIELS Elisabeth	22-10-42	21-03-24	COM
MILLICH ENZO	08-10-37	13-02-24	COM
MITKO Doris	06-03-44	11-01-24	COM
MOENIG Susanna	19-04-37	15-01-24	COM
MOENS Roger	26-07-44	07-01-24	CM
MOLLER Bent	14-04-29	05-02-24	PE
MONTANTE Joseph	21-11-64	11-01-24	CJ
NAGEL Friedrich	25-11-40	02-02-24	COM
NEWLOVE Anthony	19-09-46	26-01-24	COM
OBST Dieter	17-06-37	29-03-24	COM
OCCHIONORELLI Mario	02-11-33	06-01-24	COM
ORTI CODINA Maria-Jose	08-10-49	26-04-24	COM
OTT Manfred	29-05-44	05-02-24	PE
OTTOMEYER Hans-Jurgen	12-04-36	14-01-24	COM
PARADIS Beatrice	15-02-57	29-02-24	PE
PÈRE Daniele	28-03-40	02-01-24	CM
PIRAULT Vincent	18-02-65	19-04-24	PE
POWER Elizabeth	05-02-32	26-01-24	COM
QUEMENER Daniel	30-08-41	30-03-24	PE
RODRIGUEZ Visitacion	21-02-31	10-01-24	COM
ROGGELIN Walter	27-07-32	31-03-24	COM
ROGUSZCZAK Marianne	16-12-40	18-02-24	COM
ROMEO ANDRES Antonio	12-06-63	05-01-24	PE
ROTA Antonio	27-07-32	02-02-24	COM
RUSSO Pellegrino	13-05-43	13-01-24	COM
RYAN John	08-08-58	02-02-24	COM
SCHAUS Marguerite	31-08-31	07-01-24	COM
SCHWARZ Dieter	11-04-36	02-01-24	COM
SHEPPARD Michael	18-09-45	02-02-24	CFCA
SLADE Malcolm	21-03-54	16-03-24	COM



NAME AND FIRST NAME NOM & PRÉNOM	DATE OF BIRTH DATE DE NAISSANCE	DATE OF DEATH DATE DE DÉCÈS	INSTITUTION
SMIDT Steffen	08-10-45	29-02-24	COM
SOERENSEN Grethe	15-02-48	01-03-24	CM
SOUBIES Michel	31-05-44	09-02-24	COM
SPENCE David	31-07-32	19-03-24	CM
STEINFORT Roland	15-05-54	15-04-24	COM
STREA Roger	02-09-27	05-02-24	COM
STYLIANIDIS Athanassios	05-08-60	24-02-24	COM
SULEAU Carmen	13-03-56	19-02-24	COM
SUPPONEN Matti	09-12-53	12-03-24	COM
SVALDI Antonio	06-02-40	15-03-24	COM
SZELES Joseph	06-10-44	20-02-24	COM
TANGUY Rosalyn	07-12-44	23-02-24	COM
TSOUKAS George	14-11-42	14-03-24	COM
VALLEJO DE OLAVARRIA Francisco	14-05-34	21-03-24	CES
VAN ACKERE-PIETRI Michel	04-01-35	15-01-24	COM
VAN AGT Andreas	02-02-31	05-02-24	COM
VAN CAUWENBERGH William	16-05-30	16-02-24	COM
VAN DE VELDE Liliane	13-04-29	25-03-24	CM
VAN DEURSEN Theodorus	11-03-39	15-03-24	COM
VAN GORP-EHNINGER Anny	18-07-27	16-02-24	CM
VAN LANDEWYCK Claudine	11-07-34	30-01-24	COM
VAN MELKEBEKE Charles	07-05-38	30-01-24	COM
VAN NES Chantal	16-05-48	28-02-24	COM
VAN SAAGSVELT Margaretha	12-11-44	07-04-24	CM
VERHAEGHE Jacques	18-11-34	28-03-24	CM
VERMEULEN Jean	16-11-46	23-01-24	COM
VIDAL MILLAN Miguel	01-02-55	13-04-24	COM
VINCHE Claude	16-09-38	28-03-24	COM
VITANOVA Ekaterina	15-08-59	23-02-24	COM
VON LINGEN Alexander	06-08-39	15-01-24	PE
VON VERSCHUER Helmut	06-12-26	15-03-24	COM
WAIDTLOW Peter	01-04-50	10-01-24	COM
WALSER FESSER Nicolas	27-01-51	07-01-24	CM
WEISS Jacqueline	03-06-29	18-02-24	COM
WEISSENBERG Peter-Heinz	05-04-38	02-03-24	COM
WORTMANN Herman	27-06-31	14-02-24	COM
WUEST Reinhard Juergen	28-06-42	27-02-24	PE
YAXAS Angeliki	07-12-44	11-03-24	COM